

Buy Online Pickup In-store

B2C-109507
WF_BOPIS_Phase2_Port.pdf.vsd

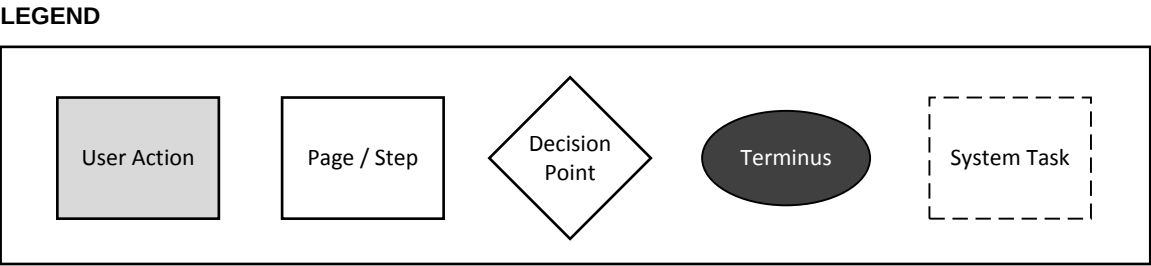
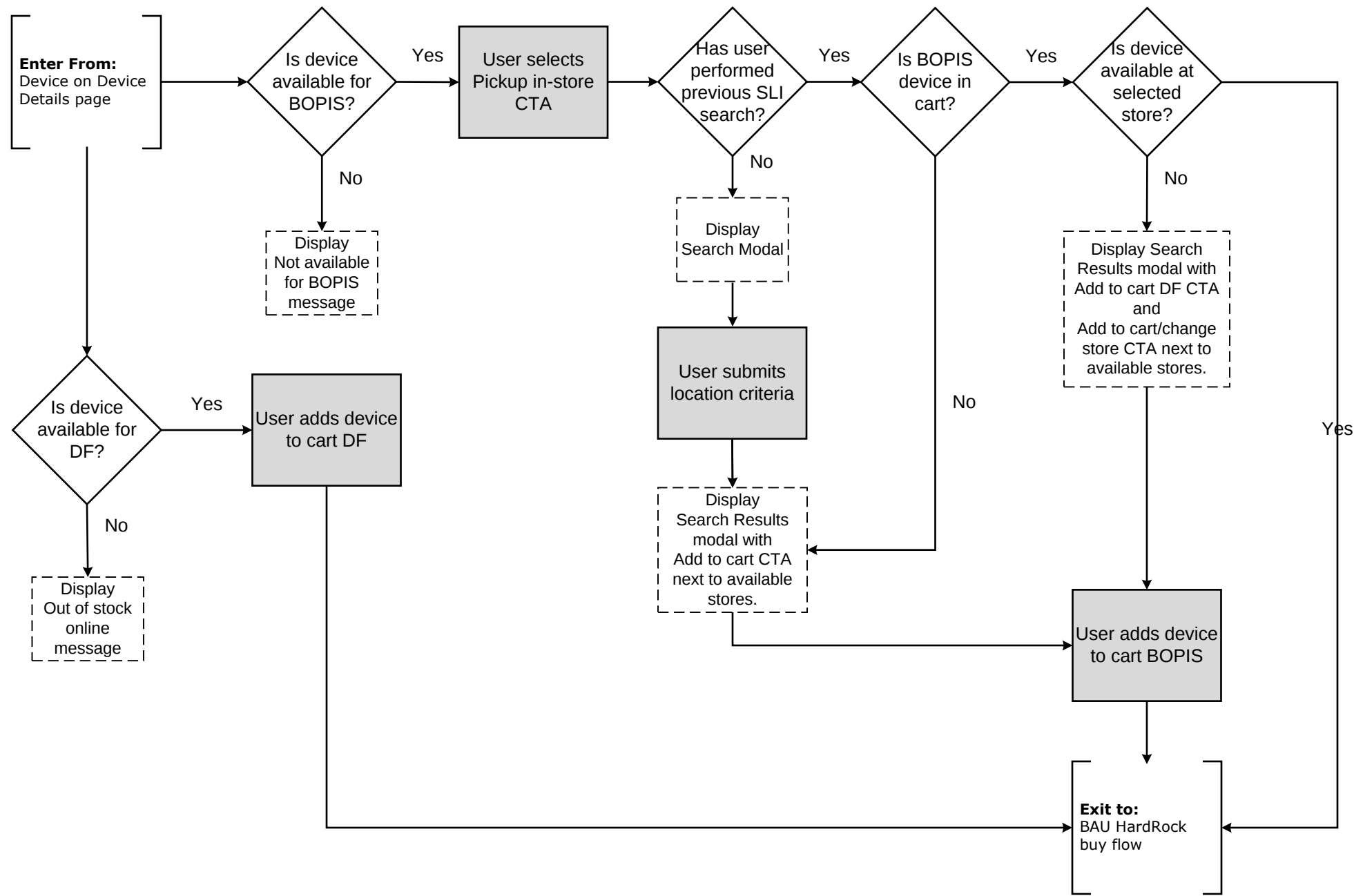
Tuesday, March 26, 2013
Prepared by Barry Richards

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Document Revision History

[illegible]



Background FPO, Content Overlay floats above appropriate page as identified in requirements and/or annotations.

Close

Image

Phone / Device Name
Color 00 GB Qty 1 2-year contract

Change Location Search by address, ZIP Code Go

Closest stores near **78753**.
Show me: All Stores All Stores with availability

AT&T
13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753
(555) 555-5555
.5 Miles | [Directions](#)

Limited stock

Make My Store

AT&T
13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753
(555) 555-5555
1.2 Miles | [Directions](#)

Available

Make My Store

AT&T
13000 Somewhere Street NE STE. 100
AUSTIN, TX 78760
(555) 555-5555
4.3 Miles | [Directions](#)

Available

Make My Store

AT&T
13000 Somewhere Street NE STE. 100
AUSTIN, TX 78800
(555) 555-5555
6 Miles | [Directions](#)

Available

Make My Store

AT&T
13000 Somewhere Street NE STE. 100
AUSTIN, TX 78800
(555) 555-5555
7 Miles | [Directions](#)

Available

Make My Store

[More stores](#)

- Lorem ipsum....Store mileage is approximate distance.
- Lorem ipsum....Stock status is approximate and may not be available in the actual store.
- Lorem ipsum....Other disclaimer

Cancel

Notes

A) Modal will display all stores with availability by default. If user selects All Stores radio button display all stores with inventory status.

B) If user selects Pickup in this store CTA, product in view will be added to cart.

C) If no stores within mileage have availability display message.

Close

Image

Phone / Device Name
Color 00 GB Qty 1 2-year contract

Change Location Search by address, ZIP Code Go

Closest stores near **78753**.
Show me: All Stores All Stores with availability

No local availability

- Lorem ipsum....Store mileage is approximate distance.
- Lorem ipsum....Stock status is approximate and may not be available in the actual store.
- Lorem ipsum....Other disclaimer

Cancel

Background FPO, Content Overlay floats above appropriate page as identified in requirements and/or annotations.

Close

Image

Phone / Device Name

Color 00 GB

Qty 1

2-year contract

Change Location

Search by address, ZIP Code

Go

My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

.5 Miles | [Directions](#)

Limited stock

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Closest stores near 78753.

Show me:

☐ All Stores

☒ All Stores with availability

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

.5 Miles | [Directions](#)

Limited stock

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

1.2 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78760

(555) 555-5555

4.3 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

6 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

7 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

More stores

• Lorem ipsum....Store mileage is approximate distance.

• Lorem ipsum....Stock status is approximate and may not be available in the actual store.

• Lorem ipsum....Other disclaimer

Cancel

Notes

A) If user has added BOPIS products to cart, selected store messaging will display next to the location. Location will include an add-to-cart for pickup CTA.

B) All locations with availability will display a CTA to add to cart and change pickup location.

C) If all stores is selected and location does not support BOPIS display messaging and disable pickup location CTA.

D) If all stores is selected and location has no availability change pickup location CTA will be disabled.

Close

Image

Phone / Device Name

Color 00 GB

Qty 1

2-year contract

Change Location

Search by address, ZIP Code

Go

My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

.5 Miles | [Directions](#)

Limited stock

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Closest stores near 78753.

Show me:

☒ All Stores

☐ All Stores with availability

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

1.2 Miles | [Directions](#)

200 in stock

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78760

(555) 555-5555

4.3 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

6 Miles | [Directions](#)

Available

Buy Online Pickup In-store

Unavailable at location

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

7 Miles | [Directions](#)

Out of Stock

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

More stores

• Lorem ipsum....Store mileage is approximate distance.

• Lorem ipsum....Stock status is approximate and may not be available in the actual store.

• Lorem ipsum....Other disclaimer

Cancel

Background FPO, Content Overlay floats above appropriate page as identified in requirements and/or annotations.

Close

A

Image

Phone / Device Name

Color 00 GB Qty 1 2-year contract

Image

Phone / Device Name

Color 00 GB Qty 1 2-year contract

Change Location

Search by address, ZIP Code

Go

My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

.5 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Limited stock

Closest stores near 78753.

Show me: ☐ All Stores ☒ All Stores with availability

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

1.2 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78760

(555) 555-5555

4.3 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

6 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

7 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78760

(555) 555-5555

7.3 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

[More stores](#)

• Lorem ipsum....Store mileage is approximate distance.

• Lorem ipsum....Stock status is approximate and may not be available in the actual store.

• Lorem ipsum....Other disclaimer

[Cancel](#)

Notes

A) If user is changing fulfillment methods from direct fulfillment to BOPIS in cart, display modal with all devices.

B) If user select change store/fulfillment options from device details page display modal with the device in view.

B.1 If device is NOT available at selected store, display direct fulfillment CTA.

B.2 If there is no local availability display message.

B.2

No local availability

B

Close

Image

Phone / Device Name

Color 00 GB Qty 1 2-year contract

Change Location

Search by address, ZIP Code

Go

My current pickup location

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

.5 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Not Available

Closest stores near 78753.

Show me: ☐ All Stores ☒ All Stores with availability

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

.5 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Limited stock

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

1.2 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78760

(555) 555-5555

4.3 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

6 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

7 Miles | [Directions](#)

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Available

Make My Store

[More stores](#)

• Lorem ipsum....Store mileage is approximate distance.

• Lorem ipsum....Stock status is approximate and may not be available in the actual store.

• Lorem ipsum....Other disclaimer

[Cancel](#)

Background FPO, Content Overlay floats above appropriate page as identified in requirements and/or annotations.

Close

✕

>Lorem COR Store Availability for these products

A

Note: Content TBD - Messaging will inform user that prepaid air time cards are not available in the COR stores, but store representatives can assist users with adding prepaid minutes, or minutes can be added via text messaging or the IVR.

Image

Phone / Device Name

Color 00 GB Qty 1 2-year contract

Change Location

Search by address, ZIP Code

Go

My current pickup location

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

.5 Miles | [Directions](#)

Limited stock

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Closest stores near 78753.

Show me: ☐ All Stores ☒ All Stores with availability

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

1.2 Miles | [Directions](#)

Limited stock

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78760

(555) 555-5555

4.3 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

6 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78800

(555) 555-5555

7 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

AT&T

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78760

(555) 555-5555

7.3 Miles | [Directions](#)

Available

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Make My Store

[More stores](#)

• Lorem ipsum....Store mileage is approximate distance.

• Lorem ipsum....Stock status is approximate and may not be available in the actual store.

• Lorem ipsum....Other disclaimer

Cancel

Notes

A) If user is viewing inventory for prepaid or changing store location with one or more prepaid devices in cart, display message informing user that prepaid air time cards are not available in the COR stores, but store representatives can assist users with adding prepaid minutes, or minutes can be added via text messaging or the IVR.

3.0_BOPIS_P&DDeviceDetails#States

BOPIS Device in cart - Device in focus available for pickup in selected store

Due Today

\$XX.XX

No Commitment Price

\$XX.XX

2-yr Contract Price

\$XX.XX

Online Discount

-\$XX.XX

You Save

\$XX.XX

Color: <Name>

Red

Black

White

Size:

16 GB

32GB

Qty.

1

FREE SHIPPING or IN-STORE PICKUP

Add to cart

Available for in-store pickup

My Store

13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753 [Check more stores](#)

Purchase requirements copy...

lorem ipsum

Image

BOPIS Device in cart - Device in focus unavailable for pickup in selected store

Color: <Name>

Red

Black

White

Size:

16 GB

32GB

Qty.

1

FREE SHIPPING or IN-STORE PICKUP

Add to cart

No in-store availability at this location

My Store

13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753 [Check more stores](#)

Purchase requirements copy...

lorem ipsum

Image

BOPIS Device in cart - Device in focus unavailable online and unavailable for pick up in local stores

Color: <Name>

Red

Black

White

Size:

16 GB

32GB

Qty.

1

FREE SHIPPING or IN-STORE PICKUP

Out of Stock

No in-store availability at this location

My Store

13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753 [Check more stores](#)

Purchase requirements copy...

lorem ipsum

Image

Notes

A) If user has added BOPIS product to cart from modal or device details page, selected BOPIS location will display in the place of 3 closet stores with availability (SLI BAU).
If user selects change location/delivery CTA results modal will open (p.7).

B) If user has added BOPIS product to cart and another device is not available at selected location, messaging will display informing user of no availability. Add informative content advising user to reconfigure device for more options.
User will be presented with 2 options.
a) Add to cart but change to direct fulfillment. User will be presented with confirmation modal. (p.14 E)
b) Find another store with availability for all items (p.7 B)

C) If user has added BOPIS product to cart and another device is out of stock online display messaging. Add CTA to change location. SLI location modal will display.

D) If user has added BOPIS product to cart and another device is a web only device, display CTA to add to cart but change to direct fulfillment for all items. Display browse other accessories/devices CTA.

E) If user has added BOPIS product to cart and another device is excluded from BOPIS, display CTA to add to cart but change to direct fulfillment.

Device web only

Color: <Name>

Red

Black

White

Size:

16 GB

32GB

Qty.

1

FREE SHIPPING

Add to cart

Web Only

My Store

13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753 [Change](#)

Purchase requirements copy...

lorem ipsum

Image

Device is excluded from BOPIS

Color: <Name>

Red

Black

White

Size:

16 GB

32GB

Qty.

1

FREE SHIPPING

Add to cart

Not available for in-store pickup

My Store

13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753 [Change](#)

Purchase requirements copy...

lorem ipsum

Image

File Name

WF_BOPIS_Phase2_Port.pdf.vsd

Page Name

3.0_BOPIS_P&DDeviceDetails#States

Page ID

DRAFT

Page 10

BOPIS CART A

My Linked Accounts | Find a Store | International

Header/Navigation for placement and context only

Shop

My

Support

Search

Bundles

Wireless

Digital TV

Internet

Home Phone

U-verse

Special Offers

Shopping Help

Shopping Cart

Save Cart

Retrieve Cart

Empty Cart

Print

Wireless

My Store

13000 Somewhere Street NE STE. 100, AUSTIN, TX 78753, (555) 555-5555

Line 1

Remove Line 1

Monthly

Added to 1st Bill

Due Today

Device:

Samsung Magnet - Orange

Change

\$180.00

Ship to me – Free 2 day

Overnight \$14.95 for all items

Pick up in-store - Free

Item is available at your store

Check more stores

Plan:

Nation 450 w/Rollover Minutes

Change

\$100.00

Services:

Required Service Name

Change

\$30.00

Service Name

Change

\$60.00

Accessories:

Accessory Name

Remove

\$60.00

Ship to me – Free 2 day

Overnight \$14.95 for all items

Pick up in-store - Free

Web Only

Accessory Name

Remove

\$60.00

Ship to me – Free 2 day

Overnight \$14.95 for all items

Pick up in-store - Free

Item is available at your store

Online Internet Discount

-\$50.00

One Time Activation Fee (added to your first bill)

\$50.00

Service Name

Lorem ipsum dolor sit amet, consectetur. for \$60.00

Add

Add an accessory | Add a service

Line 2

Remove Line 2

Monthly

Added to 1st Bill

Due Today

Device:

Samsung Magnet - Orange

Change

\$180.00

Ship to me – Free 2 day

Overnight \$14.95 for all items

Pick up in-store – Free

Unavailable at your store

Check more stores

Plan:

Nation 450 w/Rollover Minutes

Change

\$100.00

Services:

Required Service Name

Change

\$30.00

Accessories:

Accessory Name

Remove

\$60.00

One Time Activation Fee (added to your first bill)

\$50.00

Service Name

Lorem ipsum dolor sit amet, consectetur. for \$60.00

Add

Add an accessory | Add a service

Notes

A) If user has selected a store in buy flow display store details. If no store has been selected display CTA to find a store with availability for all items.

B) If a preferred store has been selected in buy flow and device is available for pick up and shipping, display both options unselected. Disable shipping options until selected. Display check more stores CTA next to pick up option.

C) If device is Web only or not eligible for BOPIS, display message and default select ship option.

D) If user selects check more stores CTA display search modal displaying stores with availability. Also display stores with availability for all pick up selected items in cart.

File Name

Page Name

Page ID

WF_BOPIS_Phase2_Port.pdf.vsd

4.0_BOPIS_Cart_A

DRAFT

Page 12

Summary

Monthly

Added to 1st Bill

Due Today

Shipping & Handling

Priority \$0.00

FREE

Estimated Sales Tax**

Based on shipping zip code (#####)

\$5.00

Based on pick up zip code (#####)

\$5.00

Employee Referral Code

?

Apply

Promotional Code

?

Apply

Save Cart

Retrieve Cart

Empty Cart

Print

Total Due Today *

\$500.95

Checkout

Your Savings Today

-\$130.00

Due Monthly

\$510.00

?

Added to 1st Bill

\$100.00

?

** Total and Subtotals do not include monthly taxes and fees associated with the service

Notes

A) If all devices are pick up in-store display message.

In-store pick up

B) If split-cart separate and display taxes for each delivery method.

BOPIS CART B

My Linked Accounts ▼ | Find a Store | International ▼

Header/Navigation for placement and context only

Account (Logout) Austin (Change)

Shop

My

Support

Search

Bundles

Wireless

Digital TV

Internet

Home Phone

U-verse

Special Offers

Shopping Help

Shopping Cart

Save Cart

Retrieve Cart

Empty Cart

Print

Wireless

Line 1

Remove Line 1

Monthly

Added to 1st Bill

Due Today

Device:

Samsung Magnet - Orange

Change

(with a 2 year contract)

Plan:

Nation 450 w/Rollover Minutes

Change

\$100.00

Services:

[Required Service Name]

Change

\$30.00

[Service Name]

Change

\$60.00

Accessories:

[Accessory Name]

Remove

\$60.00

[Accessory Name]

Remove

\$60.00

Online Internet Discount

-\$50.00

One Time Activation Fee (added to your first bill)

\$50.00

[Service Name]

Lorem ipsum dolor sit amet, consectetur. for \$60.00

Add

Add an accessory | Add a service

Line 2

Remove Line 2

Monthly

Added to 1st Bill

Due Today

Device:

Samsung Magnet - Orange

Change

(with a 2 year contract)

Plan:

Nation 450 w/Rollover Minutes

Change

\$100.00

Services:

[Required Service Name]

Change

\$30.00

Accessories:

[Accessory Name]

Remove

\$60.00

One Time Activation Fee (added to your first bill)

\$50.00

[Service Name]

Lorem ipsum dolor sit amet, consectetur. for \$60.00

Add

Add an accessory | Add a service

Wireless Subtotal

Monthly

Added to 1st Bill

Due Today

\$320.00

\$100.00

\$180.00

Store Pick up or Ship to me

My Store

Lorem

13000 Somewhere Street NE STE. 100, AUSTIN, TX 78753, (555) 555-5555

Find stores with all items

FREE 2 Day Shipping

Overnight shipping &14.99

FREE In-store Pick up

Samsung Magnet – Orange (Line 1)

☐ Ship to me

☐ Pick up in-store

Check more stores

Samsung Magnet – Green (Line 2)

☒ Ship to me

☐ Pick up in-store

iHome IMH79B Mini Stereo Speaker System

☒ Ship to me

☐ Pick up in-store

Check more stores

Shipping and Handling

Priority \$0.00

Due Today

FREE

File Name

Page Name

Page ID

WF_BOPIS_Phase2_Port.pdf.vsd

4.0_BOPIS_Cart_B

DRAFT

Page 15

Summary

	Monthly	Added to 1 st Bill	Due Today
Estimated Sales Tax**	Based on shipping zip code (#####)		\$5.00
	Based on pick up zip code (#####)		\$5.00
Employee Referral Code		Apply	
Promotional Code		Apply	

[Save Cart](#) | [Retrieve Cart](#) | [Empty Cart](#) | [Print](#)

Total Due Today *

\$500.95

Checkout

Your Savings Today

-\$130.00

Due Monthly

\$510.00

Added to 1st Bill

\$100.00

** Total and Subtotals do not include monthly taxes and fees associated with the service

A

Notes

A) If split-cart separate and display taxes for each delivery method.

My Linked Accounts | Find a Store | International

Header/Navigation for placement and context only

Account (Logout) Austin (Change)

Checkout

Shopping Cart (2)

Step 1. Personal & Payment Information

Contact Information

* First Name

Frank

* Last Name

Bedrock

* Primary Contact Number

425-555-1234

* Contact Type

Home phone

* Secondary Contact Number

* Contact Type

Work phone

* Email

frank@yahoo.com

Privacy Policy

* Re-enter Email

frank@yahoo.com

* Preferred contact method

Email

A

☐ Text me when my purchase is ready for pickup

are required fields.

Chat

Personal & Payment Info

Phone Details

Scheduling

Review & Submit Order

TOTALS DUE

DUE TODAY

\$XX.XX

ADDED TO FIRST BILL

\$XX.XX

MONTHLY

\$XX.XX

Amounts Include estimated taxes and fees

VeriSign Secured

Important Addresses

Please review each address below to ensure they are correct. Select the Edit link next to any address that needs updating.

Bill To:

1011 Whitneys Ct,
San Antonio, TX 78260

Ship To:

1011 Whitneys Ct,
San Antonio, TX 78260

Edit

Primary Place of Use:

1011 Whitneys Ct,
San Antonio, TX 78260

Edit

Credit Information

Copy to explain why we are collecting Credit Info. Also explain that a Credit Check will be run upon submit and that additional fees may be required if you are credit challenged.

* Date of Birth

Month

Day

Year

* Social Security Number

Why is this required?

☒ I don't want to give my SSN

Account Setup

The following information will help us secure your account.

* PIN

* Re-enter PIN

Please enter a 4 digit PIN (Personal Identification Number) that will be easy for you to remember.

This question will be used to confirm you identity if you forget your PIN.

Notes

A) If BOPIS checkbox to receive text message notification.
If checkbox is checked display text phone number field.

☒ Text me when my purchase is ready for pickup.

Text Phone Number

ex. 123-456-7890 or 1234567890

Header/Navigation for placement and context only

Checkout



Step 4. Review & Submit Order

Important Addresses

Service Address:

1011 Whitneys Ct,
San Antonio, TX 78260

Bill To:

1011 Whitneys Ct,
San Antonio, TX 78260

Primary Place of Use:

1011 Whitneys Ct,
San Antonio, TX 78260

Order Pick Up Messaging

Lorem ipsum...BOPIS orders must be picked up by the account holder.

Chat

Personal & Payment Info

Phone Details

Scheduling

Review & Submit Order

TOTALS DUE

DUE TODAY

\$XX.XX

ADDED TO FIRST BILL

\$XX.XX

MONTHLY

\$XX.XX

Amounts include estimated taxes and fees



Wireless

Line 1 425-555-1234

Monthly

Added to 1st Bill

Due Today

Device: Samsung Magnet - Orange

(with a 2 year contract)

Plan: Nation 450 w/Rollover Minutes

\$XX.XX

Services: [Required Service Name]

\$XX.XX

[Service Name]

\$XX.XX

Accessories: [Accessory] Qty: 3

\$XX.XX

Online Internet Discount

-\$XX.XX

One Time Activation Fee (added to your first bill)

\$XX.XX

Monthly

Added to 1st Bill

Due Today

\$XX.XX

\$XX.XX

\$XX.XX

[Termination and Return Policy](#)

Wireless Subtotal



Line 2 425-555-1234

Monthly

Added to 1st Bill

Due Today

Device: HTC One (TM) X

(with a 2 year contract)

Plan: Nation 450 w/Rollover Minutes

\$XX.XX

Services: [Required Service Name]

\$XX.XX

[Service Name]

\$XX.XX

One Time Activation Fee (added to your first bill)

\$XX.XX

Monthly

Added to 1st Bill

Due Today

\$XX.XX

\$XX.XX

\$XX.XX

[Termination and Return Policy](#)

Wireless Subtotal

TBD - Delivery Options

Pick up in-store

Ship to me

Samsung Magnet – Orange (Line 1)

Samsung Magnet – Green (Line 2)

iHome IMH79B Mini Stereo Speaker System

iHome IMH79B Mini Stereo Speaker System

Pickup Location

Shipping & Handling

Due Today

Priority

FREE

Notes

- A) Dynamic message will display for these conditions:
- a. New customers - BOPIS orders must be picked up by the account holder
 - b. Authenticated existing customers - BOPIS orders must be picked up by either the account holder or an authorized user
 - c. COR store closing hours

B) Display Delivery Info.

A

Summary

	Monthly	Added to 1 st Bill	Due Today
Estimated Sales Tax**	Based on shipping zip code (#####)		\$5.00
	Based on pick up zip code (#####)		\$5.00
Employee Referral or Promotional Code		Added to 1st Bill	
187627862			
Payment Methods	XXXX Edit		XXXX Edit
Total Due Today *			\$500.95
Your Savings Today - \$130.00			
Due Monthly	\$510.00		
	\$100.00		

Terms of Service Agreements & Agreements

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.

Print Service Agreement

Jump to: [Wireless Terms](#) | [Home Phone Terms](#) | [Internet Terms](#) | [U-Verse Terms](#)

Wireless Terms of Service

Aenean vulputate eleifend tellus. Aenean leo ligula, porttitor eu, consequat vitae, eleifend ac, enim. Aliquam lorem ante, dapibus in, viverra quis, feugiat a, tellus. Phasellus viverra nulla ut metus varius laoreet. Quisque rutrum. Aenean imperdiet. Etiam ultricies nisi vel augue.

Home Phone Terms of Service

Aenean vulputate eleifend tellus. Aenean leo ligula, porttitor eu, consequat vitae, eleifend ac, enim. Aliquam lorem ante, dapibus in, viverra quis, feugiat a, tellus. Phasellus viverra nulla ut metus varius laoreet. Quisque rutrum. Aenean imperdiet. Etiam ultricies nisi vel augue.

!

!

!

!

Save Cart

Back

Submit Order

Notes

A) Display Summary

My Linked Accounts ▼ | Find a Store | International ▼

Header/Navigation for placement and context only

Account (Logout) Austin (Change)

Checkout

 (2)



Thank You for Your Order!

Order Number: 1234512345

Your order was received: 3:37pm April 1, 2011

Bill To: First Last-Name
1011 Whitneys Ct,
San Antonio, TX 78260

Ship To: Ship To: First Last-Name
1011 Whitneys Ct,
San Antonio, TX 78260

Order Pick Up Messaging

Lorem ipsum...BOPIS orders must be picked up by the account holder.

wireless

Line 1

425-555-1234

Monthly

Added to 1st Bill

Paid Today



Device: Samsung Magnet - Orange
(with a 2 year contract)

Plan: Nation 450 w/Rollover Minutes

Services: [Required Service Name]
[Service Name]

Accessories: [Accessory] Qty: 3

Online Internet Discount

One Time Activation Fee (added to your first bill)

425-555-1234

Termination and Return Policy

Wireless Subtotal

Monthly \$380.00

Added to 1st Bill \$100.00

Paid Today \$440.00

TBD - Delivery Options

Pick up in-store	Ship to me
Samsung Magnet – Orange (Line 1) Samsung Magnet – Green (Line 2)	iHome IMH79B Mini Stereo Speaker System iHome IMH79B Mini Stereo Speaker System
Pickup Location	Shipping & Handling Due Today
AT&T - .5 Miles 13000 Somewhere Street NE STE. 100 AUSTIN, TX 78753 (555) 555-5555	Priority FREE

Notes

A) Display BOPIS messaging

B) Display delivery info

File Name

Page Name

Page ID

WF_BOPIS_Phase2_Port.pdf.vsd

7.0_BOPIS_PostSales

DRAFT

Page 20

8.0_BOPIS_Modals

In-store Pickup Saved Cart Products No Longer Available

Conflict Resolution

Content TBD - This product in your saved cart is no longer available in your selected store.

Image

Phone / Device Name
Color 00 GB

☒ Find a store with inventory for all in-store pickup items

☐ Ship all items to me

☐ Remove out of stock items from cart

Continue

A

Changing fulfillment method to Ship while in-cart Device(s) Out of Stock online

Conflict Resolution

Content TBD – This device in your cart is not available online.

Image

Phone / Device Name
Color 00 GB

☒ Remove this item from cart

☐ Cancel fulfillment change

Cancel

Continue

D

Direct Fulfillment Saved Cart Products No Longer Available

Conflict Resolution

Content TBD - This product in your saved cart is no longer available online.

Image

Phone / Device Name
Color 00 GB

☒ Pick up in store. Find a store with inventory for all items

☐ Remove out of stock items from cart

Continue

B

Products Out of Stock online and in-store pickup location

Conflict Resolution

Content TBD - This device is only available online and is not available for in-store pickup.

Image

Phone / Device Name
Color 00 GB

☒ Change store pickup location

☐ Remove this item from cart

Continue

E

Saved Cart Products EOL

Conflict Resolution

Content TBD - Some products in your saved cart are no longer available and will be removed from your cart

Image

Phone / Device Name
Color 00 GB

Image

Phone / Device Name
Color 00 GB

Continue

C

Notes

A) If user has a saved cart and products in cart are no longer available in selected store display conflict modal with OOS items and these options:

1. User can select a store will availability for all products in cart. Repurpose modal (p.7B).
2. User can change fulfillment method to ship.
3. User can remove items from cart.

B) If user has a direct fulfillment saved cart and products in cart are no longer available online display conflict modal with these options:

1. User can select a store will availability for all products in cart to pick up in-store (p.7B).
2. User can remove items from cart.

C) If a retrieved cart contains products which are EOL, products will be removed from cart.

E) If user attempts to change BOPIS fulfillment method to Direct Fulfillment in cart, but some items in cart are unavailable to ship, display modal.

F) If user attempts to add device to cart which is Out of Stock online and not available in selected store, display modal.

File Name

Page Name

Page ID

WF_BOPIS_Phase2_Port.pdf.vsd

8.0_BOPIS_Modals

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My Linked Accounts ▼ | Find a Store | International ▼

Header/Navigation for placement and context only

ShopMySupport

Search

BundlesWirelessDigital TVInternetHome PhoneU-verseSpecial OffersShopping Help

Order Status

Use one of the following search methods to view the status of your order placed in the last 60 days.

NOTE: Content TBD – If you submitted a buy online pick up in store order, please search for your order status [here](#)

Status for orders placed in the last 60 days may not be available.

If your equipment was not ordered in a retail store, please enter the store zip code from your receipt.

*Search method

Select method ▼

*Search number

*Billing or shipping ZIP code

Please type the characters you see here in the passphrase below and click submit.

WS34HN

*Passphrase

Cancel

Submit

Notes

A) Add note informing user BOPIS orders cannot be tracked on page. Add CTA to Enable Order Status Results page where users can view status.

File NameWF_BOPIS_Phase2_Port.pdf.vsdPage Name9.0_BOPIS_TrackOrderStatusPage ID

DRAFT

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My Linked Accounts | Find a Store | International

Header/Navigation for placement and context only

ShopMySupport

BundlesWirelessDigital TVInternetHome PhoneU-verseSpecial OffersShopping Help

Search

Order Status Summary

Check Order Status

View the order details of your order below.

You searched by: 1234567890

Print Order Status Summary

Wireless

Order Number 12345676899Date Ordered 05/11/2012Order Status Cancelled

Fulfillment Method In-store Pickup

Store pickup location:

Store Name

13000 Somewhere Street NE STE. 100

AUSTIN, TX 78753

(555) 555-5555

Directions

Store hours:

Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00

Contact store for special holiday hours

Order detail

Description

Device

SIM Card

MOBILE

Insurance DF

BUCKSLP

eCOM

Basic Voice Mail

Call Forwarding

Caller ID

Long Distance

Call Waiting

Nation Family T

Additional Line

Unlimited Mobile

To Mobile Callir

Conference Cal

Active Family

Messaging

Unlimited with

Mobile to Any M

Calling

MSGFTM2AM

DataPro 3G for

Smartphones G

Item Status

Tracking Number

Carrier

Shipping Date

Quantity

If you have any additional questions about your order, please call us at 1-866-391-0749

Notes

A) Change Shipping Status to Order Status.
Display applicable status:
a. In Progress
b. Ready for Pickup
c. Cancelled

B) Add Fulfillment Method

C) If BOPIS add store details

D) If BOPIS do not display these columns.

File Name

Page Name

Page ID

WF_BOPIS_Phase2_Port.pdf.vsd

10.0_BOPIS_EnableOrderStatusResults

DRAFT

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Wireless Number | #####

Order Number 1234567899 Date Ordered: 05/11/2012 Status ? Cancelled

Fulfillment Method In-store Pickup

Store pickup location:

Store Name
13000 Somewhere Street NE STE. 100
AUSTIN, TX 78753
(555) 555-5555

Store hours:
Mon-Fri 9:00-9:00, SAT 10:00-9:00, Sun 12:00-6:00
Contact store for special holiday hours

Summary of your current Wireless orders a page description Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum <content tbd>

Collapse All

⊖ <Device Name>

Status: Shipped

Price: \$###.##

Tracking Number - 123456SP21ZAS

Quantity 1

Carrier ? UPS

Shipping Date ? 00/00/0000

Product
Image

Friendly name from back catalogue

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam interdum. Donec accumsan, purus ut viverra pharetra, augue tellus vehicula orci, eget consectetur neque tortor id ante. Proin vehicula imperdiet ante. Mauris vehicula velit sed arcu. Ut aliquam pede ac arcu. Phasellus dictum condimentum nisl. Quisque elementum dictum nibh. Curabitur auctor faucibus libero. Suspendisse eu dui ut sem nonummy egestas. Praesent luctus lorem a magna.

⊕ <Device Name>

Status: Shipped

Price: \$####:##

 <Device Name>

Status: Shipped

Price: \$####:##

Last status Update: Date/Time of last status update

[Order Channel] For questions regarding this order, please call 800-xxx-xxxx

[Back](#)

First FAQ
First FAQ
First FAQ

Optional Module

Check <Service>Order
Status

Click to Chat



Talk to one of our
client care members
right now.

[Chat Now >](#)

A) Add fulfillment method

B) If BOPIS display store details, including Pick-up store name, address, hours, phone number and directions CTA.

C) If BOPIS do not display Item Status

D) If BOPIS do not display Item Tracking Number

E) If BOPIS do not display Item Carrier

F) If BOPIS do not display Item Shipping Date